

## Recovery of marine PC

Dear Sirs

This Service Letter contains information about HJ Marine PC running Windows 10

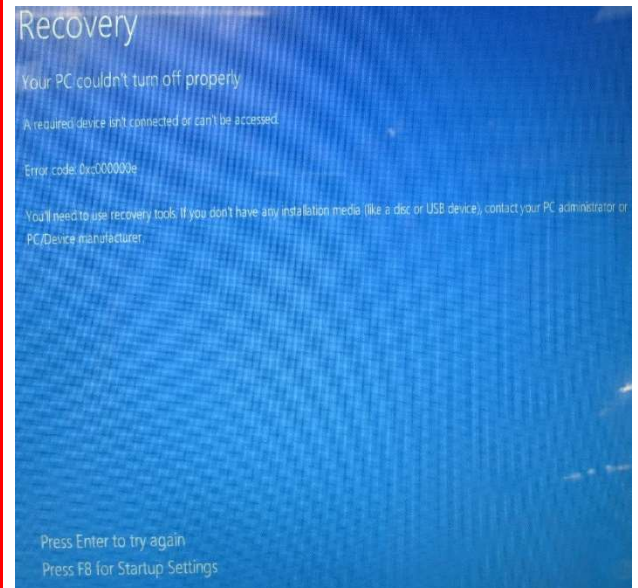
We have found that when the PC isn't turned off properly, such as a power outage, the PC will fail to restart properly, and show a blue screen.

Press F8 on your Keyboard in order to get to "Startup settings"

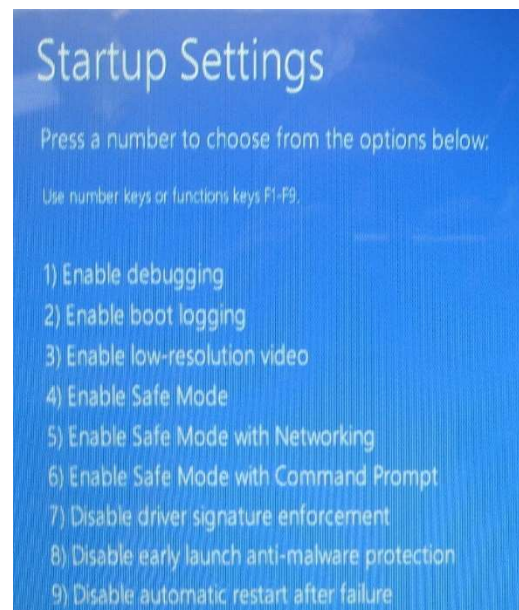
Here you will be given 9 options, press F4 to choose "Enable safe mode"

Action level: **Immediately**

### Marine PC Restart



The blue Screen that will appear after the PC has been turned off improperly



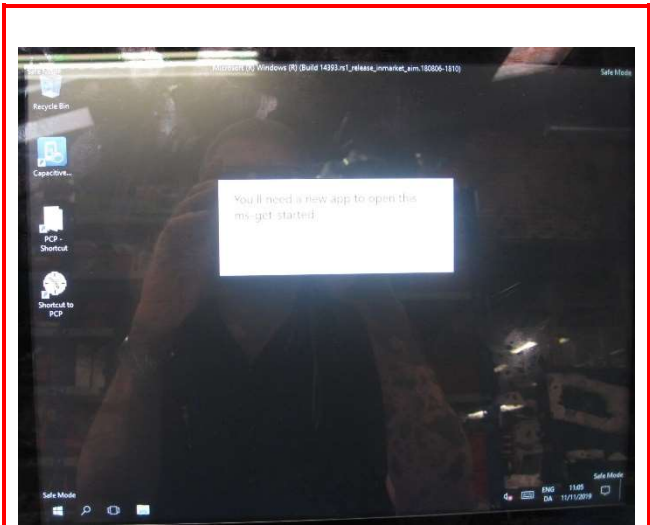
Startup Settings

The PC will now load your desktop and a popup will appear with the text “You’ll need a new app to open this ms-get-started”

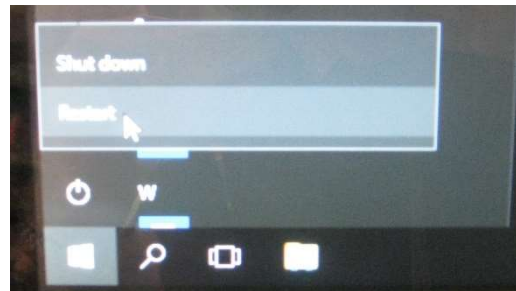
You won’t be able to press the OK button, instead click on safe mode right above START (typically placed bottom left) and the popup will disappear

Then click START and restart the PC

Your PC should now start up as normal and your program should be working as usual.



Enable Safe mode



Restart of PC