

SL-920534

2019-11-13

Recovery of marine PC

Dear Sirs

This Service Letter contains information about HJ Marine PC running Windows 10

We have found that when the PC isn't turned off properly, such as a power outage, the PC will fail to restart properly, and show a blue screen.

Press F8 on your Keyboard in order to get to "Startup settings"

Here you will be given 9 options, press F4 to choose "Enable safe mode"



Startup Settings Press a number to choose from the options below. Use number keys or functions keys FI-F9. 1) Enable debugging 2) Enable boot logging 3) Enable boot logging 3) Enable low-resolution video 4) Enable Safe Mode 5) Enable Safe Mode with Networking 6) Enable Safe Mode with Networking 6) Enable Safe Mode with Networking 6) Enable Safe Mode with Networking 1) Disable driver signature enforcement 8) Disable driver signature enforcement 9) Disable early launch anti-malware protection 9) Disable automatic restart after failure

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HJL Service Letter

The PC will now load your desktop and a popup will appear with the text "You'll need a new app to open this ms-get-started"

You won't be able to press the OK button, instead klick on safe mode right above START (typically placed bottom left) and the popup will disappear

Then klick START and restart the PC

Your PC should now start up as normal and your program should be working as usual.



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Enable Safe mode



